FINANCE - REVENUE

SERVICES RENDERED	UNIT	REMARKS	2014/15 Recalculated excl. VAT	2014/15 R incl. VAT	VAT Yes/No	2015/16 Recalculated excl. VAT	2015/16 R incl. VAT
Dishonoured payments in respect of cheque (Refer to Drawer - Insufficient Funds), Debit card, Credit card and Electronic Funds Transfer (EFT)	each	It is recommended that this tariff remain the same and the reason being, with the current economic climate customers can easily default. This tariff has been increased year after year consistently and it is recommended that customers are given a respite.	205.96	234.80	y	205.96	234.80
In respect of the search of any amount in a service register (water, sanitation, miscellaneous etc) for an Income Tax Certificate etc.	per search	It is recommended that this tariff to be increase, calculations are based on the salary earned by a T7 2014/2015 =132976.00 +5.8% /2080 = R67.64 (rounded off to R67.70)	56.14	64.00	y	59.39	67.70
For the inspection of any Deeds Office or diagram or any details relating thereto.	per inspection	Align the actual cost of issuing these certificates and deeds searches to actual costs incurred. Status quo remains	70.53	80.40	y	70.53	80.40
Electronic Rates clearance certificate	per certificate	Align the actual cost of issuing these certificates and deeds searches to actual costs incurred.	61.84	70.50	y	65.44	74.60
Manual Rates clearance certificate	per certificate	The higher increases for manual rates clearance certificates are above the guideline of 5.8% as we need to align the actual cost of issuing these certificates to actual costs incurred.	257.46	293.50	y	272.37	310.50
Duplicate Rates clearance certificate	per certificate	The higher increases for duplicate rates clearance certificates are above the guideline of 5.8% as we need to align the actual cost of issuing these certificates to actual costs incurred.	61.84	70.50	y	65.44	74.60
E-Citizens Rates Clearance certificate	per certificate	Align the actual cost of issuing these certificates and deeds searches to actual costs incurred.	117.11	133.50	y	123.86	141.20

FINANCE - REVENUE							
SERVICES RENDERED	UNIT	REMARKS	2014/15	2014/15	VAT	2015/16	2015/16
			Recalculated	R	Yes/No	Recalculated	R
			excl. VAT	incl. VAT		excl. VAT	incl. VAT
Photostats and Fax	per page	Photocopies of documents not held by the City (i.e. private copies) - Not many request for photostats or faxes are made. The tariff will cover the actual costs and therefore status quo remain the same.	1.93	2.20	y	1.93	2.20
Hand Delivering of Debt Management action letters/notices	per letter	See Water and Electricity Tariff Schedules	As per Utility Services tariff	As per Utility Services tariff	y	As per Utility Services tariff	As per Utility Services tariff
Posting of Debt Management action letters/notices	per letter	The charge for the posting of demand letters is determined by the contract we have with the service provider. Cost are diverted to the customer.	8.77	10.00	y	As per tender agreement	As per tender agreement
Credit/Debit Card Payments at CoCT Third Party Collectors	per transaction	Maximum of 1.75% and 2.5% charged on a debit and credit card payment, respectively on the amount above R5 000.00 per transaction, per contract account number, as per the CoCT Third Party Collector's Agreements. The CoCT absorbs the card cost in respect of singular card payments of R5000.00 and below.	As per Third Party Agreement	As per Third Party Agreement	y	As per Third Party Agreement	As per Third Party Agreement
Admin fee - Attorneys incorrect payment allocations	per application	Align the actual cost of issuing these certificates and deeds searches to actual costs incurred.	23.21	26.50	y	24.56	28.00
Reversal Fees for Misrepresentation in respect of all indigent/any rates related applications	per application	It is recommended that this tariff not be increased, as the cost covers the expected functions that needs to be performed.	438.60	500.00	y	438.60	500.00
Research Fee into account which involves a manual reconciliation	Per year or part of a year	Calculations are based on the Salary earned by a T9 (195543 + 5.8%) /2080=R99.46 X2hours which is the minimun compulsory hours = R198.93 (rounded off to R198.90)	167.54	191.00	y	174.47	198.90